# GET A GREEN LIGHT FOR YOUR ACC CHANGES!

Are you thinking of painting the trim of your house, replacing a fence, or otherwise modifying the exterior of your property? Be sure to follow your community's Architectural Review standards and process to get a green light for your project! Here are answers to owners' most frequently asked questions.

### What do you need to submit to the Architectural Control Committee (ACC)?



Before it can be reviewed by your ACC Committee, your request "package" provides the description and documents which specify changes you want to make to your property. Typically, an ACC request may include the following:

- 1. A completed Submission Form. (If it was submitted online, a printed submission form is not required. The online submission counts as the "Form").
- 2. A <u>site plan</u> showing the location of the house along with any other structures on your lot, and the proposed structure (also showing the exact location of the modification including distances from house, fences, utility easements and building setbacks).
- 3. A <u>description</u> of the project, including height, width and depth, roofing materials, colors etc. A <u>complete materials list</u> of the project, including paint and/or stain color (include swatch).
- 4. A picture or drawing of the intended project (brochures or links to websites about it).
- 5. Schematics, drawings, or contractor plans (if applicable).



### What happens when you don't submit all the required documents with your request?

Incomplete ACC requests must be denied. The denial letter will include a brief explanation of what was missing.

# Why not just hold the request until owners provide any missing documents?

This denial letter policy is necessary so that the management company and your board legally comply with the requirements of your governing documents. In all cases, we *cannot* "hold" an ACC until additional documentation is sent. We are legally obligated to deny the request.

#### How do I submit my ACC request online, if my association permits it?



What if you're not submitting your ACC request online?



Well Served.

A. Contact the Customer Care Center (972-943-2828) to have a form specific to your association sent to you.

Visit the CMA website, www.cmamanagement.com, log in and select ACC Request Online Form from the

Customer Service menu. Follow the prompts to complete your request and upload documents.

- B. The Administrative Assistant/Onsite staff for your association can provide a form specific to your association.
- C. Alternatively, download an ACC form from your association website or CMA website. <a href="https://www.cmamanagement.com/webtemplate.asp?id=2374">https://www.cmamanagement.com/webtemplate.asp?id=2374</a> (Customer Service tab -> ACC Mail in Form)

## How long does it take for the Committee to review an ACC request package?

This varies, so check your governing documents for specific requirements and timelines for your association.

Thank you for allowing CMA to serve your community!